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LightSpeed Writer User Guide.

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Printed in the USA
WARNINGS!

CALIBRATED SENSITIVE EQUIPMENT:
Do not place objects on top of the LightSpeed.
Do not apply more pressure to the LightSpeed keys than can be expected during normal writing operations.

KEYPAD REMOVAL WARNING:
Avoid any upward pulling force of the LightSpeed keys themselves. Doing so can separate the keys and destroy the LightSpeed.

SD Card WARNINGS:
SD cards used must not have a storage capacity over 1 gigabyte. SD card must be installed before the LightSpeed is powered on or backup to the SD card will not occur.

Do not remove or insert SD card with LightSpeed powered on.

TECHNICAL SUPPORT:
Technical Support can be contacted at 304-346-8363 or by email at support@stenovations.com
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Section 1: LightSpeed Introduction

The LightSpeed is compatible with Microsoft Windows 8, 7, XP and Vista.

Power Button: The Power button is used to turn the LightSpeed on and off. It is used to place the LightSpeed into Bluetooth Pairing Mode and to indicate the battery state of charge.

Power and Bluetooth Indicator: The power and Bluetooth light will indicate power applied, Bluetooth status and writing to SD card backup.

SD Card Slot: The Secure Data card slot is used to house a 1GB (max size) SD card for backup of Smartwriter and RTF files. (1 GB SD card included with LightSpeed)

Bluetooth Reset: The Bluetooth Reset button is found on the bottom half of the LightSpeed. It is a pinhole access to the Bluetooth reset /on button.

USB Connection: The USB is used to connect a 5-pin mini-B connector. The port is used for steno transmission and battery charging.

Battery Pack: The LightSpeed comes equipped with a rechargeable battery pack. See Section 8 for charging details.
Section 2: Initial Installation and Quick Start

For initial LightSpeed installation the following steps must be performed sequentially.

1. Insert Secure Data card into Secure Data card port.
2. Connect LightSpeed to the PC USB port using the supplied USB cord.
3. Press and hold the power button until the blue power indicator light illuminates, then release the power button.
4. Allow time for the LightSpeed’s USB drivers to load. Once finished, the PC will display a message stating the USB component is ready for use. This will only be required on initial installation.
5. Insert disc labeled, “LightSpeed Installation,” into the CD-ROM drive. It should start loading the LightSpeed Graphic User Interface (GUI) automatically. If the software does not start to load, go to the Windows Start Menu, then My Computer. Left-select the CD-ROM drive that contains the GUI disc. Once the folder is open, double-select the file named, “Autorun.exe.”
6. From the Installation menu / select, “Install.” (figure 2-1)

   ![LightSpeed Installation Menu](image)

   (figure 2-1)

   a. Agree to the license agreement / select “I agree.”
   b. Select component / select “Application Files” / select “Next.”
   c. Select install location / select “Next.”
   d. Select Start Menu folder / select “Next.”
   e. Select to “Load Eltima drivers.”
   f. Software will complete loading.
7. Select the Windows LightSpeed icon to start the GUI software (figure 2-2).

8. The LightSpeed Graphic User Interface will open displaying the Stroke Monitor Window and the LightSpeed control panel. (figure 2-3).

9. Select on the Tool icon. (figure 2-4).

10. Select the Writer Settings tab. (figure 2-5).

(The LightSpeed emulates Baron Transcript TX and Smartwriter)
11. Under the Writer Mode drop-down, select “Baron Transcript TX.”

12. Select “OK” / an Updating Keyboard Flash Memory notification should display.

13. Return to main GUI screen, select the Start/Stop button, Start should display.

14. Use the COM port drop-down to select the desired port assignment. (figure 2-6).

15. Select the Start/Stop button until “Stop” is displayed.

16. Open CAT program. Continue to next page.
Brief descriptions of Individual CAT Programs Translation

digitalCAT:

1. Under Translator menu, select Steno Source.
2. Select Baron Real-time for Primary Steno Device.
3. Select appropriate COM port from Step 12.

Eclipse:

1. Under Production menu, select User Settings.
2. Select the “Input” tab.
3. Select Transcriptor X or Baron TX in the Writer menu.
4. Ensure Read from Cable checkbox is unchecked.
5. Select COM setup button.
6. Select appropriate COM port from Step 12.
7. Select “OK” to save settings on window.
8. Select “Test” to test the port.

Case Catalyst: Users should consider using Smartwriter settings in Step 10 if the software requires an initial stroke on the writer before starting a transcript. Ensure the “Wait for initialization packet” box is checked in Writer Setting tab. See Section 3, Step 4.

1. Under tools menu, select “Options”, then “Translate options.”
2. Select the Options button at the bottom left of dialog.
3. Under Real-time tab, select “Baron TX.”
4. Select appropriate COM port from Step 12.
**ProCat:** Users should consider using Smartwriter settings in Step 10 if the software requires an initial stroke on the writer before starting a transcript. Ensure the “Wait for initialization packet” box is checked in Writer Setting tab. See Section 3, Step 4.

1. Under Translate Menu, select “Preferences.”
2. Select Writer tab.
3. Select “Baron TX.”
4. Select appropriate COM port from Step 12.

**For proper LightSpeed startup and shutdown the following steps must be performed sequentially:**

**Normal LightSpeed startup and Translation Sequence.**

1. Ensure SD card is inserted into SD card port.
2. Connect LightSpeed to PC using supplied USB cable.
3. Power up LightSpeed.
4. Start LightSpeed software Graphic User Interface (GUI).
5. Verify GUI settings and select start.
7. Start translation.

**Ending translation and powering down LightSpeed Sequence.**

1. Stop CAT program translation.
2. Select Start/Stop button (figure 2-6) until “Start” is displayed. A message will appear with a notification that the writer has stopped.
3. Close the LightSpeed GUI program.
4. Press the power button momentarily. The power light will extinguish.
5. Disconnect the USB cable.
Section 3: LightSpeed Configuration

Access the configuration setting by selecting the tool icon on the main screen.

Toolbar Selections: Multiple LightSpeed configurations can be saved and applied at a later time.

- Set Default: Resets all configurations to factory setting.
- Load: Used to load a previously saved configuration setting.
- Save: Used to save current configuration for later use.

Real-time Backup: (Figure 3-1) configuration is used to assign save locations for RTF, Smartwriter and Raw Steno files to the PC.

- Backup real-time checkbox: (Default checked to save files).
- Add / Remove: used to add and remove additional save locations.
- “Browse” icon: a shortcut to view saved files.
- Browse Raw files icon: used as shortcut to view raw steno files.
- “Translate from file” checkbox: used to select retranslation from Raw files. Selection of this box will convert a Raw Data file into a RTF file. A prompt will display for selection of the Raw file to convert. Once selected a prompt for save to location will appear.
**SD Card Backup:** (figure 3-2) Configuration is used to select files saved to LightSpeed SD card. (See Section 8 for detailed SD card information)

- Use Smartwriter backup: select to save Smartwriter files to SD card.
- Use RTF backup: select to save RTF files to SD card.
- Reveal SD Card: select to make SD card viewable to Windows “My Computer.”
- Auto save: Time backup files are updated.

*See Section 8 for SD card backup use*

**Writer settings:** (figure 3-3)

- Writer Mode: used to select steno source format.
- Enable noise suppression: select to eliminate sensor noise.
- Wait for initialization packet: checked in conjunction with Smartwriter mode.
- Detect stuck keys: Not active, in place for future use.
- Reinitialize writer when stuck key detected: Not active, in place for future use.
**Number Bar Settings:** (figure 3-4)

- Use classic number bar: (as a single key) number key + letter key.
- Use enhanced number bar 1 (numeric keys): Number bar keys will write their corresponding number.
- Use enhanced number bar 2 (space at center): Number bar keys will write their corresponding numbers. The center number key becomes a standard number bar which can be used in conjunction with letter “A” to get a “5” and “O” to get a zero, or “AO” to get “50.”
- Ignore numeric keys pressed with letter keys: Instructs software to ignore numeric keys when pressed with letters keys. (Can be used in conjunction with enhanced selections)
- Emulate zero keys as #D (can be used in conjunction with enhanced selections).
- Emulate zero keys as #O (can be used in conjunction with enhanced selections).
**Stroke Monitor configuration:** (figure 3-5) Used to control Stroke Monitor Window.

- Enable Stroke Monitor Window: selected will turn on/off window. show/hide button will toggle window on/off.

- Display sensor pressures: Will add key pressure reading to the Stroke Monitor Window (figure 3-6 and 3-7).

- Collect typing statistics: add stroke speed and count to stroke monitor window.

- Define a steno stroke to show/hide Stroke Monitor Window.

  ![Configuration Window](image)

  *(Figure 3-6)*

  **Stroke Monitor Window**  
  *(figure 3-7)*

  ![Stroke Monitor Window](image)

  *Drag Window edge to size Window*
Sleep Mode Theory of Operation

Touching the keyboard in order to find starting position or just resting one's fingers on the keys could generate an unwanted steno stroke being sent to CAT software.

The Sleep Mode's function is to discard any stroke in which at least one finger remains in contact with a key for longer than X amount of time. The default setting is two seconds.

If fingers maintain contact with at least one of the keys for two seconds or longer a steno stroke will not be generated.

Another option is to define a null stroke, that is, a finger Combination that does not send any stroke out to the CAT software.

Sleep Mode Configuration: (figure 3-8)

- Seconds: set to assign amount of time pressed keys number will end stroke if continuous pressure is being applied to keys.
- Define empty (null) strokes:

1. Left-select on the box with the three ellipses.
2. Type in the left-side keys.
3. Hit the spacebar to move the cursor to the right-side keys. Typing a vowel also moves the cursor to the right of the entry window.
4. Select the Add button and then the Close button.
5. Select “OK.”
**Bluetooth:** (figure 3-10)

- Bluetooth always allowed: Bluetooth pairing is available at all times.

- Bluetooth only allowed when USB is disconnected: Bluetooth operation will only be permitted without the USB cord connected.

- Bluetooth disabled: Bluetooth functions are disabled.

(figure 3-10)

**See Section 5 for Bluetooth connectivity**
Section 4: LightSpeed Key Sensitivity Adjustments

Basic Threshold Theory of Operation

LightSpeed sensors are capable of sensing the slightest pressure. It is necessary to set a pressure threshold (numerical value) that establishes the point at which pressure upon a key is sufficient to generate a steno letter within a stroke.

Having the right Combination of pressure threshold settings is critical to using the LightSpeed to its fullest potential.

Setting a higher numerical value will increase the amount of pressure required to generate the steno letter. Lowering the number decreases the amount of pressure required to generate a steno letter.

Reporters with a light touch should start with thresholds at 250 to 300 for consonants and 100 to 120 for vowel key sensors.

Reporters with a heavier touch should start with consonant key thresholds set to the 400 to 500 range. Vowels keys should be set at the 100 to 120 range.

These are recommended threshold starting points and should be adjusted to the reporter’s personal preference at some point.

Access the Key sensitivity setting by selecting the Finger Press icon on the main screen. (figure 4-1)
Basic Threshold Adjustments tab: (figure 4-2)

(The default Basic Threshold settings are 300 for consonants and 200 for vowels)

Pressure view window: The first block indicates the key that is being adjusted. The key can be selected by depressing the LightSpeed key or by selecting with the mouse cursor.

P1, P2 and P3 boxes: The figures inside the boxes signify the current amount of pressure being applied to the corresponding key’s sensors. The figures above the boxes are the recorded peak pressures applied with the corresponding key’s sensors during adjustments. The pressure readings will range from 0 to 1023.

S1, S2 and S3 boxes: Used to set the desired amount of pressure on the corresponding key sensors to register a key strike. The higher the setting, more pressure is required to register the key strike. A lower setting will lessen the amount of required pressure. The desired numeric sensor settings are entered into the S1, S2 and S3 boxes and then saved by the Apply/Apply All button.
**Selected Keys:** Keys selected for sensitivity adjustment will become darkened and provide an approximate sensor location. The amount of sensors on individual keys will vary.

**Apply/Apply All:** When selecting “Apply”, the settings will be saved to the individual key being adjusted. If “Apply All” is selected, the settings will be saved and applied to all keys.

**Single-Key Threshold Theory of Operation**

Due to the experience of the creator of the LightSpeed, a Single-Key Threshold option was added. When using the LightSpeed on the job, he began getting the word "approximate" translating unexpectedly (the initial P- was defined as “approximate”). Unbeknownst to him, his left middle finger was ever so slightly touching the initial P-. Raising the Basic Threshold to account for unintentional initial P- at times would result in the initial P- not showing up in other combinations such as STPH or TPH.

The Single-Key Threshold feature was added to help eliminate unintentional key touches when a single key is struck. The user only needs to raise the Single-Key Thresholds on the keys that are being struck unintentionally and are the sole key being used during a steno stroke.

**Single-Key Threshold Adjustments tab:** (figure 4-2)

*(The Default Single-Key Threshold settings are 500 for consonants and 300 for vowels)*

Single-Key Threshold boxes, indications and sensor settings are identical to Basic Threshold adjustments.
Advanced Settings:

Access Advanced settings by selecting the “Advanced” tab during key threshold adjustments.

- Not use key processing rules: Disables Advanced Key Processing Rules.
- Use Combination Rule: Enables Combination Rule settings
- Use Preponderance Rule: In place for future use.

(figure 4-3)
Combination Rule Theory of Operation

The Combination Rule creates a second basic threshold that only applies to a key's sensors when that key is stroked in combination with other keys whose sensors reach their basic thresholds.

One typical example, beneficial to many reporters, is assigning a higher basic threshold to the final -L key only when it is struck in combination with -PBT (nt) and/or -PBD (nd). See figure 4-5 for example of this rule being set.

However, it may be useful to set a lower base threshold for final -L when, for example, it is hit in combination with the -FPT. See figure 4-6 for example of the Rule being set.

Combination Rule Editing:

Note: the Combination Rule feature is only available when connected to a computer via USB cable. It will not function when writing to a computer by means of Bluetooth.

1. Select “Use Combination Rule” in the “Advanced” menu window (figure 4-5).
2. Select the “Edit” Button (figure 4-5) The Combination Rule editing window will open (figure 4-5).
3. Select the key or keys that need to reach basic threshold in combination with the keys being set in combination thresholds.
4. Select the Key or keys that need higher or lower threshold settings when struck in combination with the keys set in Step 4.
5. Set the basic threshold desired pressures numerical setting.
6. Select “Apply.” The rule will be saved and applied to the LightSpeed configuration.
7. Combination Rules that have been applied can be viewed, edited and deleted by selecting the “Show All” button. The Combination List window will open and display all rules in use. (figure 4-5).
Example: assigning a higher basic threshold to the final -L key only when it is struck in combination with -PBT (nt) and/or -PBD (nd).

1. Check "Use Combination Rule"
2. Click "Edit" button
3. Select the key or keys that need to reach Basic Threshold in combination with the key or keys used in the stroke requiring differing thresholds
4. Select the key or keys requiring higher or lower threshold setting when struck in combination with the keys selected in Step 3
5. Set the combination key or keys desired threshold pressures numerical setting
6. Click "Apply"
7. Combination Rules that have been applied can be viewed, edited, and deleted by clicking the Show All button.
Anti-Stacking Options:

Access the Anti-Stacking options by selecting the “Rotating” icon on the main screen.

Solution 1: disabled / in place for future use.

Solution 2: Selection will provide the option to set selected keys and percentage of reduction in pressure to end stroke.

Solution 3: Splits defined stroke XXX-YYY into two strokes YYY and XXX depending on flags specified.

Solution 4: Splits stroke when no numeric and vowel keys pressed. For example STKPWHR-FPL would be FPL and STKPWHR.

Solution 5: Selection accounts for key sensor latency during rapid writing (7 strokes per second or more).
Section 5: Bluetooth Connectivity

LightSpeed writers are equipped with Bluetooth and can be connected wirelessly to personal computers (PC) with compatible Bluetooth adapters.

The PC must support Human Input Devices and Serial Port Bluetooth profiles (HID and SPP), and should support Bluetooth 2.0+.

Windows 7 supports HID and SPP natively, and will be used for the following instructions. Windows XP and Windows Vista will be similar. Consult the documentation that came with your computer for specific Bluetooth pairing instructions.

**Bluetooth setup**

1. Connect the LightSpeed to the PC using the USB cable and start the LightSpeed GUI (See Section 2 for details).

2. In the LightSpeed GUI, select on the “Tool” icon, and then select Bluetooth. Select either "Bluetooth always allowed" or "Bluetooth only allowed when USB disconnected." (Figure 3-10). Select “OK.”

3. If “Bluetooth always allowed” is selected, skip Step 4.

4. If “Bluetooth only allowed when USB disconnected" is selected in Step “b.”
   a. Close GUI program (program is not required for this function setting).
   b. Disconnect USB cable.

5. Hold down the LightSpeed’s power button until the blue transmitting indicator light begins to flash (figure 1). This indicates that the LightSpeed's Bluetooth is enabled and is in pairing mode.

6. Add a new Bluetooth device following the instructions for your version of Windows and Bluetooth software. If you're using Windows 7, double-select on the Bluetooth icon beside the clock, then select "Add Device" (figure 5-1) for Windows 7.
7. Select LightSpeed device and continue. If prompted for a pairing code, use the serial number on the bottom of your LightSpeed (figure 5-2)

8. Wait for the Windows notification that it has completed installing driver software for the LightSpeed (figure 5-3)
9. To view the COM Port, right-select on the LightSpeed device icon and select “Properties.” The COM Port will be listed under “Device Functions.” (figure 5-4)

![LightSpeed Device Properties](image)

(figure 5-4)

10. Open CAT program and set “Real-time” settings to the correct COM Port and writer type. The LightSpeed should be set to “Baron Transcriptor X.” For example, in digitalCAT “Baron Real-time” would be selected. (figure 5-5)

![Steno Source](image)

(figure 5-5)

11. Start translation. The blue indicator light goes to solid (stops flashing). The indicator light will only remain solid while translation is in progress. Once translation stops, the indicator light will begin flashing. To end Bluetooth connection, push the power button momentarily (figure 1-1). LightSpeed will power down.
Section 6: Steno Editor

The Steno Editor program displays stroke, key pressure, and timestamp readings provided by the RTF file generated during backups. The Steno Editor readings can be used as a tool to analyze the LightSpeed user’s performance.

1. Access the Steno Editor program by selecting the Steno Editor icon found in the LightSpeed’s “Programs” folder. (figure 6-1)

2. Open the File tab and select “Open.”

3. Select the RTF/CRE file to be analyzed. The files will be found in the save location established in Section 3, Step 2.
   - The “Time” column displays the time the stroke was made.
   - The “Stroke” column displays keys used for translation.
   - The “Raw Stroke” column displays all keys sustaining pressure during the stroke but not necessarily used in translation (light shaded keys).

5. Using the mouse curser, select the stroke to be analyzed. The Stroke Monitor Window will display a detailed reading of key pressures. (figure 6-2)

   - The blue and green numerical values indicate the pressure applied at the time the stroke was made.
   - The dark-shaded letters indicate the keys that registered during the stroke. (Keys reaching the threshold settings established in Section 4.)
   - The light shaded letters indicate the keys that did not register during the stroke. (Keys failing to reach the threshold settings established in Section 4.)
   - Stroke Times Window (figure 6-3): Provides the individual key time stamp during the stroke. Access the window by opening the Options tab and selecting “Stroke Times.”

(Figure 6-2)
Section 7: Raw Data Viewer

The Raw data files are a log of raw data generated by the sensors of the LightSpeed. They do not include actual steno notes but rather the recorded pressures of individual keys. The Raw data files can be used to retranslate the same jobs using multiple LightSpeed configurations.

Access the Raw Data Viewer program by selecting the Raw Data Viewer icon found in the LightSpeed Programs folder (figure 7-1)

1. Open the File tab and select “Open.”
2. Select the LightSpeed Raw Data file (*.LS0, *.LS1 extension) to be analyzed. The files will be found in the save location established in Section 3, Step 2.
   - Select “Open.” The Raw Data and the detailed Pressure window appears.
   - The mouse curser, when placed on the blotches, will provide pressure reading of individual key sensors throughout the pressure application within the Pressure window.
3. See figure below for description of Raw Data Viewer symbols.
Section 8: Translation from Secure Data Card

Secure Data Card (SD card)

The LightSpeed stores backup RTF and Smartwriter files to the SD card depending on selections made during Step 3, Section 3.

- The SD cards used must not exceed 1 gigabyte of memory capacity.
- The SD card must be installed prior to powering up LightSpeed.
- Each time a new backup RTF or Smartwriter file is needed, the LightSpeed will need to be powered off and powered on.
- The SD card must not be removed until the LightSpeed has been powered down.
- Do not format the SD card while installed in the LightSpeed.
- The SD card should be installed face up. DO NOT FORCE the card into the slot. A select will be felt when the card has been installed correctly.
- Remove the SD card by slightly pushing the card until a select is felt. The card can then be removed from the LightSpeed.

Translating from SD Card

1. Remove SD card from LightSpeed.
2. Insert SD card into computer’s SD card slot. Once inserted into the computer, the Open dialog box should appear. It should display the removable drive location and the folders and files on the card. See example below:

3. Continue through the folders by date until the files to be translated are found (file.000 Smartwriter / XXXX.RTF RTF file)
4. Select the RTF or Smartwriter file
5. Translate the files in accordance with the CAT program’s instructions.
Following is a brief description of individual CAT programs translation of RTF and Smartwriter files (CAT user manual should be referenced for actual instruction).

**digitalCat: Translating backup Smartwriter files**

1. Under Translator menu, select “Steno Source.”
2. Change the Primary Steno Device to Stentura Disk and select “OK.”
3. Under Translator menu, select “Start Translation.”
4. Navigate to the SD card as described on page 32.
5. Select the Smartwriter file (file.000) and select “Open.”

**Eclipse: Translating backup Smartwriter files**

1. Select “User Settings” and select the Input tab.
2. Change the writer type to “Smartwriter.”
3. Make sure the “Read From” is set to the drive or folder.
4. Navigate to the SD card as described on page 32.
5. Select “OK” on the prompting screens.
6. Select “Read Notes.”
7. Select the Smartwriter file to be translated.
8. Select “Read” then “OK.”
9. Select “Translate.”

**Case Catalyst: Translating backup Smartwriter files**

1. Select Read Notes.
2. Set the writer to Stentura.
3. Select “Browse” as the method.
4. Navigate to the SD card as described on page 32.
5. Select “OK” on all prompt screens.
6. Select on the file to translate.
7. Select “Save” to save the file.
8. Once saved, double-select the folder created (in Step 7) to open the Translation window.
9. Confirm appropriate dictionaries are selected and method is from “File.”
10. Select “Translate.”

digitalCAT: Translating backup RTF files
1. Under File menu, select “Open.” An Open File window will display.
2. Select “Rich Text Format” (RTF/CRE) in the “Files of Type” dropdown.
3. Select the RTF file to translate.
4. Steno notes will display in steno window.
5. Under Translator menu select “Retranslate All.”

Eclipse: Translating backup RTF files
1. Under File menu select “Open Notes.”
2. Name the notes file to create, press enter.
3. Select “Yes” to create notes file.
4. Under File menu select “Import.”
5. Change “Files of Type” option to “RTF.”
6. Browse to location of RTF, select and select “Open.”
7. Translate notes file using appropriate dictionary.

Case Catalyst: Translating backup RTF files
1. Select “Read Notes.”
2. Set writer to “Stentura.”
3. Select “Browse” as method.
4. Select “Browse” button. Navigate to the file to be translated.
5. Select “OK” on all screen prompts.
6. Select file to translate.
7. Select “Save.” Double-select folder created to open translation window.
8. Select appropriate dictionaries.
9. Select “Method is from File.”
10. Select “Translate.”
TurboCat: Translating backup RTF files

1. From Main menu, select Utilities button.
2. Select “File Exchange” using RTF/CRE.
3. Using Arrow keys, select the RTF file to import.
4. Name the transcript, select Enter (If error message appears concerning number of strokes, select space to continue).
5. Press any key to exit Utilities.
6. Press F10 to open Job Menu.
7. Use arrow keys to select imported job.
8. Select “Note Utilities.”
9. Select “Extract Notes.”
10. Select “Enter” to create file with default name.
11. Select “Translate” (with job still highlighted).
12. Select “Yes” to overwrite existing job file translates.
13. Press space bar to continue.

Premier Power: Translating backup RTF files

(Premier Power must have 4.01 update)

1. Select “Tools” menu.
2. Select “Power DOS.”
3. Select “IMP-RTF.”
4. Select “Select.”
5. Use arrow keys to locate file to convert. Press spacebar to select.
6. Select “Enter” to begin translation.
7. Select “Yes” in confirmation window.
8. The RTF file is now converted.
Section 9: General Information

Battery Details and Charging

- The LightSpeed comes equipped with a rechargeable internal battery pack.
- The On/Off power button display colors signify the state of battery charging
  - Green signifies the battery pack is at full charge.
  - Orange signifies that the battery pack is discharging (LightSpeed in use).
  - Red signifies that the battery is reaching the end of its charge.
- The Battery pack can be charged using the supplied USB cord connected to the LightSpeed and a computer.
  - The computer must be on and the USB connection powered.
  - Ensure that the computer’s power saver settings do not disable USB ports.
- The LightSpeed may remain on or off for charging.
- The LightSpeed charges at 4-hour intervals. If continued charging is necessary, the LightSpeed must be disconnected and reconnected.
- Replacement of the battery pack must be performed by Stenovations technicians.

LightSpeed Unplugged Warning Window

Displayed in the event the LightSpeed has become unplugged or has shutdown.

- Check security of USB cable connections.
- Assure LightSpeed has not powered off.
- Window should close once device has restored communication.
About Icon “?”

- Provides Steno Pad (LightSpeed) serial number.
- Firmware loaded to LightSpeed.
- Graphic User Interface (GUI) version and build.

Appearance Configuration: Used to customize the GUI appearance (figure 3-9)

- “Enable transparency”: Selection enables transparency.
- “%” figures determine percentage amount of transparency.
- “Minimize on start”: Selection will start GUI minimized to taskbar. Stroke Monitor Window will display maximized.
- “Show icon in task bar”: Shows minimized GUI icon minimized in taskbar at start.
**Skins Configuration:** Select and apply skin to customize the GUI skins (Figure 3-10).
Section 10: LightSpeed Maintenance Plan

Stenovations LightSpeed Maintenance Plan Terms and Conditions

Eligibility:

- LightSpeed must be in working condition at the time of purchasing the maintenance plan.
- Customers may elect whether or not to have loaner coverage for an additional fee at the time of maintenance plan purchase.

Pricing and Fees:

- Maintenance plans purchased during the 30-day period after your initial warranty has expired are $300.00 per year. Additional loaner coverage may be purchased for $150.00 per year.
- Maintenance plans purchased beyond the 30-day period of the initial warranty are $500.00 for the first year with each year thereafter being $300.00. Additional loaner coverage may be purchased for $150.00 per year.
- All prices are stated in U. S. dollars and are subject to any local taxes, duties or fees. Published prices are subject to change without notice. No refunds or price adjustments will be made on prior purchases.
- Maintenance plans are non-refundable, but may be transferable upon sale of covered LightSpeed. Stenovations must be notified prior to potential sale of LightSpeed and a transfer fee will be charged.
- Your canceled check, credit card payment, or paid invoice statement indicates acceptance of the LightSpeed Maintenance Plan’s terms and conditions.

Scope of Coverage:

- Any and all requests for service must be scheduled through Stenovations Technical Support Department, 304-346-8363.
- The maintenance plan will cover the battery and all internal parts, but will not cover damage, any abuse, or neglect to the LightSpeed.
- Returned Shipping for LightSpeed repair work is paid for by Stenovations, but Stenovations has the right to determine means and method.
• If additional loaner coverage has been purchased, all shipping will be paid for by Stenovations at our discretion; however, the loaner will be sent via 2-day express delivery, where available.

• Loaner machines are not available for rent.

• All loaner machines will remain the property of Stenovations, Inc. Loaner must be returned within 3 business days after receipt of repaired LightSpeed or the loaned LightSpeed cost will be billed at the full retail price to individual.

• A maintenance plan must be in place before consideration will be given for a trade-in value on future writers Stenovations may offer with trade-in option.